

Display message	Cause	What to do
Left grinder overloaded/blocked Right grinder overloaded/blocked	An excessively high current value (>8 A) has been measured over a defined period. The machine attempts to start grinding 5 times, after which the following message appears: "Left/right grinder overloaded". If another beverage is requested in this state and the problems remain, the message changes to "Left grinder overloaded/blocked" or "Right grinder overloaded/blocked". Beverage dispensing is disabled.	▶ Open the door. ▶ Switch off the machine. ▶ Check the grinder for blockages and remove any foreign bodies. ▶ Restart the machine. ▶ If the fault appears again, contact your service partner.
Hot water boiler excess temperature	The water supply has been interrupted.	▶ Check the level of the drinking water tank or the condition of the mains water supply.
	The brewing unit is blocked.	▶ Check and clean the brewing unit.
	The machine has overheated.	▶ Disconnect the machine from the power supply and let it cool off.
	The SSR is defective.	▶ Contact your service partner.
	The Klixon has triggered.	
Steam boiler excess temperature	The water supply has been interrupted.	▶ Check the level of the drinking water tank or the condition of the mains water supply.
	Blockage in the steam system	▶ Check and clean the beverage outlet and steam system.
	The machine has overheated.	▶ Disconnect the machine from the power supply and let it cool off.
	The SSR is defective.	▶ Contact your service partner.
	The Klixon has triggered.	
Hot water temperature too low Steam boiler temperature too low	Error while heating	▶ Disconnect the machine from the power supply. ▶ Connect the machine again and switch it on.
Hot water boiler heating time out Steam boiler heating time out	Although the heating is switched on, the set temperature was not reached within 5 minutes.	▶ Contact your service partner.
NTC hot water boiler short NTC steam boiler short	The main board does not detect a resistance. A maximum temperature (approx. 150°C) is measured. Beverage dispensing is disabled.	▶ Contact your service partner.
NTC hot water boiler open NTC steam boiler open	The temperature sensor is not connected. A minimum temperature is measured.	▶ Contact your service partner.
Brewing unit excess current	Excess current was detected on the brewing unit motor.	▶ Contact your service partner.
Brewing unit idle current	Even when the brewing unit is not running, it must consume a minimal amount of current. If it does not, there is a fault. This may be due to the brewing unit, the power board or the wiring.	▶ Check the brewing unit for blockages. ▶ If the fault persists, contact your service partner.

Display message	Cause	What to do
Brewing unit time out	The brewing unit does not have a press switch for the "home position". The position of the brewing cylinder is detected by measuring the current value. The following peak values are detected: upper and lower position The following time out is defined: If no current peak is detected within 10 seconds after a brewer movement, the "brewing unit timeout" is displayed.	► Contact your service partner.
Water flow error	While a coffee product is being dispensed, the flow meter performs fewer than the defined number of minimum rotations. It is likely there is a blockage or partial blockage somewhere in the water system.	► Check the level of the drinking water tank or the condition of the mains water supply. ► Check the internal or external drinking water tank (saturation of the filter reduces the water flow). ► Check whether the upper plunger is blocked or partially congested. ► Check the grinding setting. If the grinding setting is too fine, this can inhibit or completely block the water flow. ► If the fault persists, contact your service partner.
Steam boiler supply error	The level sensor detected a low level in the steam boiler. An attempt was made to fill the boiler. However, no water was detected by the level probe within 60 sec. Filling is aborted. The dispensing of beverages that require steam is disabled.	► Contact your service partner.
Modbus processing error Modbus comm error	Communication error between the power unit and TouchPanel.	► Contact your service partner.
Accounting system is initializing.	Status message only	–
Accounting system is online	Status message only	–
Accounting system is offline	Status message only	–
Unable to start database Wrong database version Unable to start user interface General error message in control process Unable to start control process Control process has been unexpectedly shut down Unable to initialize control process Unable to set up communication with control process Communication interrupted by control process	Serious error/internal error Error at software start-up	► Disconnect the machine from the power supply. ► Connect the machine again and switch it on. ► Reinstall the software. ► Contact your service partner.