

Error number	Error description	Instruction
163	Water error: Warm rinsing	Switch the coffee machine off and on again after every one of the following steps. If the error is not fixed, perform the next step. * Clean brewing unit ▷ Care ▷ Brewing unit cleaning, page 85 * If the error is not fixed, call Schaerer Service
186	Steam boiler: Level	Dispensing is temporarily disabled. * Check that the grounds container has been installed correctly * Switch the coffee machine off and back on
188	Heating error; Steam boiler excess temperature	* Switch off the additional coffee machine, pull out the mains plug * Call Schaerer Service
189	Steam boiler: heating time error	* Switch the coffee machine off and back on * If the error is not fixed, call Schaerer Service ▷ Care ▷ Cleaning the milk system by hand, page 88
9083	Cooler temperature is in the frost range	* Check whether the cooler temperature is set too low
9516 9517	Right grinder blocked Left grinder blocked 	* Switching off the coffee machine * Pull the power plug * Remove bean hopper covers * Empty the bean hopper * Turn the grinding disk anticlockwise only using the multi-tool for the container (two pins must be inserted into the respective recesses of the grinder, see figure) * Fill the bean hoppers * Put the bean hopper covers back on * Switch on the coffee machine ▷ Care ▷ Bean hopper cleaning, page 91 If this happens frequently: * Set the grinding fineness one level coarser ▷ Other settings ▷ Setting grinding level, page 72 

11.3 Error without error message

Error description	Instruction						
No hot water dispensing, but water in grounds container	* Clean the hot water outlet * Call Schaerer Service (coffee dispensing is possible)						
No choco dispensing, but water in grounds container	* Do not use choco dispensing any longer * Call Schaerer Service (coffee dispensing is possible)						
Choco portioner blocked, choco is only dispensed with water	* Clean the portioner ▷ Care ▷ Cleaning powder container, page 92 * Empty the powder * Turn the screw by hand until all powder has been removed * Rinse with water, if necessary * Dry or let dry fully						
Dispensing of coffee differs on the left/right	* Clean the coffee outlet ▷ Care ▷ Cleaning the milk system by hand, page 88						
Milk foam/Milk is not being dispensed although there is milk in the container	* Check whether the milk hose is kinked or pinched * Check the correct steam nozzle is used * Route the milk hose properly * Clean the milk outlet * Refilling milk * Check whether the milk cooler is iced over						
Milk foam is not correct	<table border="1"> <thead> <tr> <th>Colour</th><th>Milk temperature</th></tr> </thead> <tbody> <tr> <td>• Green (standard)</td><td>Uncooled milk (16 to max. 22 °C)</td></tr> <tr> <td>• Orange (accessories)</td><td>Cooled milk (up to 10 °C)</td></tr> </tbody> </table> If the error is not fixed * Use the other steam nozzle from the accessories	Colour	Milk temperature	• Green (standard)	Uncooled milk (16 to max. 22 °C)	• Orange (accessories)	Cooled milk (up to 10 °C)
Colour	Milk temperature						
• Green (standard)	Uncooled milk (16 to max. 22 °C)						
• Orange (accessories)	Cooled milk (up to 10 °C)						

Error description	Instruction
• Milk foam outlet sprays heavily • Milk too hot	* Check whether the milk system has been cleaned * Clean the milk system ▷ Care ▷ Cleaning the milk system by hand, page 88 * Check whether the milk used is cool enough
• No powder-based beverage dispensing	* Cleaning mixing cup * Is the hose is kinked? * Rinse and clean more often, daily if needed ▷ Care ▷ Overview of cleaning intervals, page 75 ▷ Care ▷ Cleaning the milk system by hand, page 88 * Set less powder * Set more water
• Pump runs permanently, water in the grounds container	* Switch the coffee machine off and back on * If the error is not fixed, call Schaerer Service