

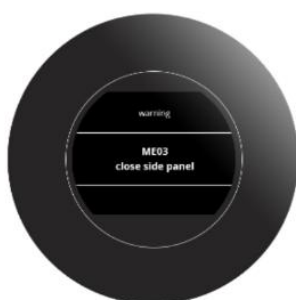
9. Warning and errors messages

9.1 Warning messages

Warning messages are used to inform the operator of a state which can prevent the Sprso from working correctly. In general warning messages are displayed after beverage.

- The warning messages are displayed for 30 seconds.
A message can be displayed again when any button (except menu button) is used.
The menu will remain available.

Example screen for warning messages



9.1a

Nr	Message	Description	Reset condition
ME01	fill or place water tank	no water detected in water tank or water tank not present	• fill water tank or place water tank in correct position
ME02	not applicable		
ME03	close side panel	service panel not in correct position	• close service panel (in correct position)
ME04	place drip tray + waste bin	waste bin not in place	• place drip tray with waste bin (in correct position)
ME05	empty waste bin The icon below is visible on the 'beverage selection screen'.	the waste bin is full and must be emptied or waste bin counter exceeded	• remove the drip tray. Empty the waste bin and drip tray. Put the parts back in the correct position
			
ME06	not applicable		

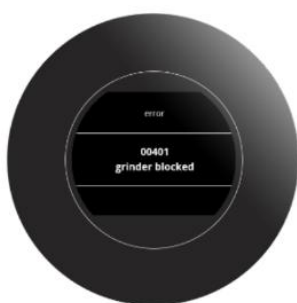
9.2 Error messages

Error messages appear when an error is detected by the machine's operating system. Depending on the error, it remains active or can be solved by itself and the error message disappears by itself.

The error message is stored to the Error Log (see section "7.1.9 Error history" on page 44). A total of 12 errors can be logged by the Sprso for technical support. When the log is full the first error will be overwritten.

- The start button can be pressed to restart the Sprso.
If the error messages returns after the appropriate action, please contact your dealer.

Example screen for error messages



9.2a

Nr	Error	Description	Reset condition
00000	communication failed	communication between HMI-and I/O board defect	• press start button, machine will be restarted
00201	flow error	no water flow in system	• clean watertank • fill water tank and place water tank in correct position • press start button, machine will be restarted
00401	grinder blocked	grinder is blocked or broken	• vacuum clean the grinder • press start button, machine will be restarted
02101	temperature sensor not connected	temperature sensor is not connected or reading invalid	• press start button, machine will be restarted
02102	temperature sensor reading	temperature sensor reading invalid	• press start button, machine will be restarted
02203	heating element protection	heating is overheated or defect	• press start button, machine will be restarted

Nr	Error	Description	Reset condition
04104	brewer malfunction	brewer is blocked or defect	• press start button, machine will be restarted • follow procedure of section 8.2 on page 73
10001	I/O-fail	safety I/O control fails	• press start button, machine will be restarted
10015	brewer partially mounted	brewer can not be calibrated	• press start button, machine will be restarted • follow procedure of section 8.1 on page 70
88888	external data fail	the data in the external flash is corrupt or incompatible	• unplug power plug, wait at least 10 seconds, plug in power plug again

Nr	Message	Description	Reset condition
ME07	clean milk system daily	will be displayed when coffee flush or startup flush is active and a milk unit is activated in the software	• only a reminder
ME08	clean brewer The icon below is visible on the 'beverage selection screen'. 	start cleaning coffee system or continue (the first message is displayed after 125 brewing cycles - the message is repeated after every beverage untill the brewer is cleaned)	• after the 'clean coffee system' is finished (see section 7.1.3 on page 25)
ME09	replace water filter The icon below is visible on the 'beverage selection screen'. 	please replace water filter for the optimal coffee or continue (the message appears after "XX" litres have passed through the water counter and is repeated after every 11 beverages)	• replace the water filter and confirm this (see section 7.1.6 on page 35)
ME10	descale machine	descale the machine to keep the system maintained well, not descaling will eventually result in a blocking of the water system or defective parts (the message is repeated after every 9 beverages)	• descale the Sprso (see section 7.1.5 on page 30)
ME11	not applicable		
ME12	brewer jammed by grinding or obstruction	brewer is blocked. too much coffee ground in the brewer or an obstruction	• remove the obstruction