



Compact Touch þrif

9- Troubleshooting

Symbol	Display Message	Cause	Action
	Refill right pack	Empty ingredient pack (right hand side)	Replace the right ingredient pack
	Refill left pack	Empty ingredient pack (left hand side)	Replace the left ingredient pack
	Refill both packs	The product packs are: 1. Empty 2. Incorrectly positioned 3. Not present	Replace the empty product packs. Check whether the product pack is inserted correctly. Insert a product pack. Call the operator when the number is shown on the display.
	Water heating, one moment please	The water in the boiler has not yet reached the required temperature.	The drink delivery of the dispenser is blocked until the water reaches the correct temperature.
	Drink delivery is locked	The drink delivery is blocked because the Standby/Clear-Error button on the dispenser was pressed.	Enter the right pin-code to unlock the dispenser.
	Cleaning required	The dispenser must be cleaned.	Run the "Cleaning" program within 8 hours. Call the operator if the phone number is shown on the display.
	Cleaning required	The drink delivery is blocked because the dispenser was not cleaned as scheduled.	Run the "Cleaning" program immediately. Call the operator if the phone number is shown on the display.
	Change water filter	The water filter of the dispenser must be replaced	Contact service or replace the water filter.



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