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Cafitesse Quantum 110
Troubleshooting (villuleiðbeiningar)

Display messages	Cause	Action
0123456789 	The dispenser must be cleaned.	• Call the operator when the number is shown on the display. • Start the cleaning program on the same day, see Page 22.
 ECO	The drink delivery is blocked because the energy saving mode of the dispenser is switched on.	• Press a drink button. The boiler temperature increases and the drink is dispensed as soon as the correct temperature is reached. The energy saving mode becomes active again 10 minutes after the boiler was heated up or the last drink was dispensed. • If you have set an end date, the energy saving mode ends automatically, see page 35-36.
	The water filter of the dispenser must be replaced.	Replace the water filter.

7 DISPLAY MESSAGES AND TROUBLE SHOOTING

Display messages	Cause	Action
0123456789 	The product pack is: • empty • incorrectly positioned • or not present	Call the operator when the number is shown on the display. • Replace the empty product pack, see page 18. • Check whether the product pack is inserted correctly, see page 18. • Insert a product pack
	The drink delivery is blocked because the dispenser was not cleaned as scheduled.	Start the cleaning program immediately, see page 22.
 *PLEASE WAIT BOILER IS HEATING UP*	The water in the boiler has not yet reached the preset temperature.	The drink delivery of the dispenser is blocked until the temperature reaches the correct value.
	The drink delivery is blocked because the LOCK/Clear Error switch on the dispenser was pressed.	• Press the LOCK/Clear Error switch again to unlock the dispenser, see page 21. • Insert the USB release key into the USB port on the dispenser for temporary enable, see page 21.

7 DISPLAY MESSAGES AND TROUBLE SHOOTING

Display messages	Cause	Action
0123456789 *Err 10*	Error boiler safety tripped:	Water overboiled or water overflow from boiler, check thermal protector. Reset by the operator in case the kit Marine Quantum Easy reset has been installed. Contact service, if the error persists.
0123456789 *Err 19*	Error water system:	Check the water supply line to the dispenser is blocked, open the water tap completely. Press the LOCK/Clear Error switch. Contact service, if the error persists.
0123456789 *Err 30*	Errors cooling:	Check the ventilation and the ambient temperature of the dispenser, and clean the ventilation grid, if necessary. Press the LOCK/Clear Error switch. Contact service, if the error persists.
Water leaks from the hot water outlet or a product outlet.	Scale particles block the respective outlet valve, it cannot close completely.	Perform the program ‚Flushing'. Contact service if the problem persists.
The dispenser does not respond to pressing a button or touch screen input.	A software jam has occured.	Reset the dispenser: Disconnect the power supply and connect again after 5 seconds. Contact service if the problem persists.